



**BACK
TO THE
80'S**

WITH LASFAA

**LASFAA
FALL CONFERENCE**

Program of Events



**October 16-18, 2019
Crowne Plaza Executive Center
Baton Rouge**



... because in the United States of America, no one should go broke because they chose to go to college.

- President Barack Obama, State of the Union Address, January 27, 2010

Dear LASFAA Members,

Welcome to the 2019 LASFAA Fall conference at the Crown Plaza in Baton Rouge. We have informative sessions and fun activities planned for you. I would like to thank the Board of Directors and committee members for their efforts to make LASFAA's Fall conference totally awesome!

"We are here to pump you up!" We hope the sessions are invigorating and chocked full of information and provide insight into topics about financial aid, customer service and financial wellness.

G.I. Joe says "And now you know and knowing is half the battle." Armed with the skills and knowledge you have attained, I encourage and challenge you to continue in your quest for knowledge and to discover your own unique ways to contribute to financial aid and higher education.

Larry from Perfect Strangers said, "Watch, and Learn." Boot Campers and Credential Earners, I hope you enjoyed the new insights offered by our knowledgeable and energetic trainers.

I encourage you to continue to lead with a purpose, advocate on your behalf and your students, volunteer to grow professionally and personally, step up to the plate during times of adversity, and make connections with peers and build a network!

Thank you for allowing me to serve as your LASFAA President.

Sincerely,

Amy Cable

2019 LASFAA President

Wednesday, October 16, 2019 *Like Totally!*

Time	Description	Presenter/Moderator	Location
8:00 – 11:00	Exhibitor Setup		
11:00 – 4:00	Registration Exhibitor Area Open		
1:00 – 2:00	Opening Ceremonies	Amy Cable	Premier 3
2:00 – 3:15	General Session: NASFAA Advocacy Update (Virtual Presentation) <i>This federal update from NASFAA will provide a high-level landscape of the Washington political climate with a focus on federal financial aid policy over this past year and how it impacts our students and institutions. The session will also provide an overview of NASFAA-led projects, services, and advocacy efforts.</i>	TBD Amanda Brady	Premier 3
3:15 – 3:30	BREAK – Exhibitor Bingo/Trivia		Cypress 2
3:30 – 4:45	Breakout Sessions: Ascent - Like totally! High School FAFSA Completion – Are you for real? <i>This session will explore the state’s financial aid policy and resources available to school systems to support student’s accessing funding to support post-secondary success. An update on FAFSA completion will be a focus of the session.</i> R2T4 and Audit Findings - Legit! <i>This session will concentrate on how to deal with a Return of Title IV calculation when the student had classes that were offered in modules. The presentation will focus on situations where the modules occur in a standard term. This session will assume that attendees already understand the premise of Return of Title IV funds and can perform a calculation in a non-module situation.</i> Customer Service - Well, duh! <i>We all need a little reminder on how to properly address our students and parents – the customer - especially when the answers may not always be favorable. Join us as we put ourselves in their shoes and see customer service from a different perspective.</i>	TBD Alan Jackson Barrye Bailey, LA DOE Christie Smith Kevin Campbell, DOE DeWanna Fontenot Shannon Guillory Sky Cormier	Bayou Levee Riverboat Premier 3
	Dinner on your own		

Thursday, October 17, 2019 - *Mix-Tape*

Time	Description	Presenter/Moderator	Location
7:30 – 8:30	Breakfast		Premier 3
8:00 – 3:30	Exhibitor Area Open		
8:30 – 10:00	General Session: Federal Update <i>Come hear a summary of various improvements, changes, updates and events occurring in and around Federal Student Aid.</i>	Kevin Campbell Cheryl Thomas	Premier 3
10:00 – 10:15	BREAK – Exhibitor Bingo		
10:30 – 11:30	Breakout Sessions: New Tax Laws - Dude! Panel Discussion with Financial Aid, Bursar, and Admissions - Tubular! <i>What's the old saying, "It takes a village."? Let's see exactly how we all must work together to see the application process of a student through to completion. What best practices from others can you take away to use at your institution to better the flow from the essential offices of the application process?</i> I May Understand Financial Aid, but I Need a Plan for My Future! You Got that Right! <i>Maybe you have a long way to go before you retire, but you need a game plan so you can be financially sound later down the road. Join us to learn the basics of savings, short-term, long-term goals and much more.</i> New National Guard Tuition Program and TOPS/National Guard Update – Gnarly!	TBD Ann Carmichael Cindy Perez, ULL Monica Esnault and Beth Nettles, LSU Sarah Barlow, BRCC Ryan Kavanaugh, Southeastern Jessica Ott Teri Thomas and Thomas Calmes, Regions Bank Christie Smith Deborah Paul	Bayou Levee Riverboat Premier 3
11:30 – 11:45	BREAK – Exhibitor Bingo/Trivia		Cypress 2
11:45 – 1:30	Luncheon- <i>Where's the Beef?</i> Keynote Speaker: Brandon Williams, National Council for Behavioral Health; Awards and Business Meeting	Amy Cable, 2019 LASFAA President	Premier 3
1:30 – 2:00	BREAK – Exhibitor Room Open		Cypress 2
2:00 – 3:15	Breakout Sessions: Financial Planning for Retirement - Fantabulous! <i>Bring your pen and paper to take note of what you need to be doing NOW in order to retire down the road with money in the bank to carry you through life. If you have not stopped to evaluate your personal financial goals and retirement strategy, be sure to attend this session.</i>	Teri Thomas and Thomas Calmes, Regions Bank Christie Smith	Bayou

	<p>Banner 9 - Whatchu talkin' bout? <i>Banner 9 (sometimes called Admin Pages) is a major upgrade to the Banner System. According to Ellucian, "Banner 9 by Ellucian is no ordinary upgrade. It delivers a fresh user experience, all new tools, and significantly improved capabilities across Banner, driving new efficiencies so you can focus on student success." Banner 9 will provide a fresh look and updated functionality, including new functionality for faculty grading, student advising, and registration. This session will show you how to navigate the new Banner 9 screens and demonstrate the new modules and Admin pages accessible through a single product known as Application Navigator (or App Nav).</i></p>	<p>Paul Montelone Theresa Charles</p>	<p>Premier 3</p>
	<p>Administering Adds, Drops and Withdrawals - Totally Rad <i>This session will concentrate on several issues that come into play when a student either withdraws from school or drops a class(es). A couple of issues that will be addressed are Pell Recalculations that occur when a student drops a class, module or otherwise, and when to consider a student as a withdrawn student for Title IV purposes.</i></p>	<p>Kevin Campbell Craig Poleman</p>	<p>Riverboat</p>
	<p>Verification Mini Workshop - I'm so sure! <i>Join veteran Assistant Director of Financial Aid, Rachel Stansbury and Associate Director, Jessica Ott, to experience a hands-on, step-by-step verification training. Maybe you are new to financial aid or possibly new to verification? Get your questions answered and learn the nuts and bolts of the verification process.</i></p>	<p>Rachel Stansbury and Jessica Ott, LSU Melinda Kemper</p>	<p>Levee</p>
3:15 – 3:30	BREAK – Exhibitor Bingo		Cypress 2
3:30 – 5:00	<p>Understanding the Dynamics of Poverty – I kid you not. <i>Understanding the Dynamics of Poverty is a broad brush topic that covers the underlying forces that drive what we see as POVERTY. In this session, we will cover the Learned Behaviors of Economic Class and Language Skills. Two forces that can mean the difference between "Upward Mobility" or the "Downward Spiral of Generational Poverty".</i></p>	<p>Richard Stonich Shannon Cross</p>	<p>Premier 3</p>
6:00 – 9:00	<p>80's Social Best Dressed and Silent Auction Winner Announcements</p>		<p>Pool (If raining, held Premier 3)</p>

The Program and Site Committees are thrilled to have you join us for the 2019 LASFAA Fall Conference in Baton Rouge.

We extend a special thanks to all of our presenters, moderators, sponsors, and special guests. Thanks to all of the volunteers who have worked to make this conference a success.

NAME BADGES

Please wear your name badge to all conference activities, including meal and beverage functions. Your name badge quickly identifies you as a LASFAA attendee to the conference staff. It also serves as a courtesy to other LASFAA attendees.

EXHIBITOR AREA

EVALUATION FORMS

An overall conference evaluation form is provided in your conference packet. Please make recommendations for future sessions, topics, and speakers on the form. In the event that your schedule does not permit you to stay for the entire conference, please give your form to any Program Committee Member before your departure. Your comments and suggestions are appreciated and will be helpful in planning future conferences.

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